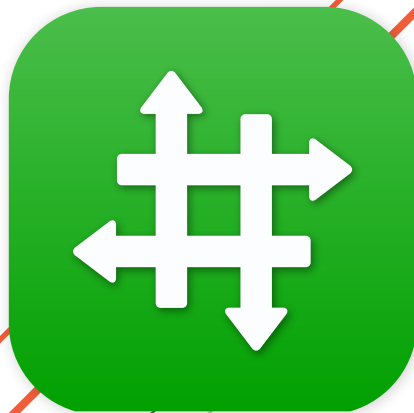# 2600Hz

Numbers

App Overview

DID Inventory and
Management Made Easy

Numbers

Overview

While most vendors see DID inventory management as a simple problem and consider it an afterthought, Numbers simplifies this critical and sometimes complicated process so you can handle all of your customers' demands.

The Numbers app makes it easy to purchase numbers, distribute them to customers for use, and reclaim them as needed. The clean interface makes a clear distinction between numbers in use and spare numbers. In addition, the sophisticated port-in tool allows you to easily port numbers into the system by pre-validating number portability and splitting numbers into appropriate orders as needed.

With the Numbers app, you can:

- Purchase a base set of phone numbers in your master account
- Manage all in-use and spare numbers
- Distribute numbers to customers for use
- Reclaim numbers and re-assign them to other customers at any time
- Make CNAM database updates
- Configure emergency 911 settings for each number
- Enable/disable inbound caller ID name lookups
- Port numbers via a sophisticated port-in tool that pre-validates number portability
- Split numbers into appropriate orders as needed

Numbers

Highlights

Caller ID Name Selection

Outbound Caller ID Name: John Doe

i — This name will appear as your Caller ID when you make outbound calls (15 char. maximum). This request may take up to 72 hours to process.

Inbound Caller ID Name — Off

i — If you turn on this feature, the Caller's Name will appear in your Caller ID when you receive incoming calls.

Cancel — Save Changes

Integrated Caller ID Management

Inbound Caller ID Name Lookups (CNAM Dips) is configurable on a per-number basis.

CNAM Line Information Database (LIDB) Update Tool

You can update the United States LIDB using an intuitive, graphical interface. This sets the Caller ID Name for landline services in the United States.

Intuitive Porting

Built-in porting wizard guides customers through simple and complex ports, including multi-carrier porting.

New Port Request

REQUEST NAME	STATUS	NUMBERS
Company Mobile Numbers (628)	✓ Completed	17
Company Mobile Numbers (415) Ref: 01234567890123456789	📅 Scheduled by Carrier (1/15/2018 - 11:15:00 AM)	29

Numbers
Technical Specifications

In-Use Number Management

- In-use number listing tool
- Multi-tenant break-outs
- In-use number search
- View application utilizing in-use number

Spare Number Management

- Multi-tenant break-outs
- Move numbers between accounts
- Bulk-number move
- Bulk-number delete
- Spare number search

Local Number Acquisition Features

- Multi-country support
- Textual city search
- Area code search
- Multi-number purchase & bulk purchase
- Block number search (sequential number)

Toll-Free Number Acquisition Features

- Search and purchase toll-free numbers
- Search by prefix (800, 888, 877, 866, 855)

Vanity Number Search / Purchasing

- Search for vanity numbers using alpha-numerics
- Search partial numbers and number patterns
- Surcharge support for vanity number purchases

Porting Order Support

- Support for tracking individual orders
- Display order progress for each order
- Cancel order support during pre-order stage
- Save, retrieve and manage partial orders

Porting Wizard

- Directly from Numbers, you can open the porting wizard from the Porting app to port numbers
- The porting wizard:
    - Integrates with LRN or similar lookup services
    - Has phone bill upload support for port CSR and LOA form upload support

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