



Voicemails

App Overview

Voicemail Control Simplified



Voicemails

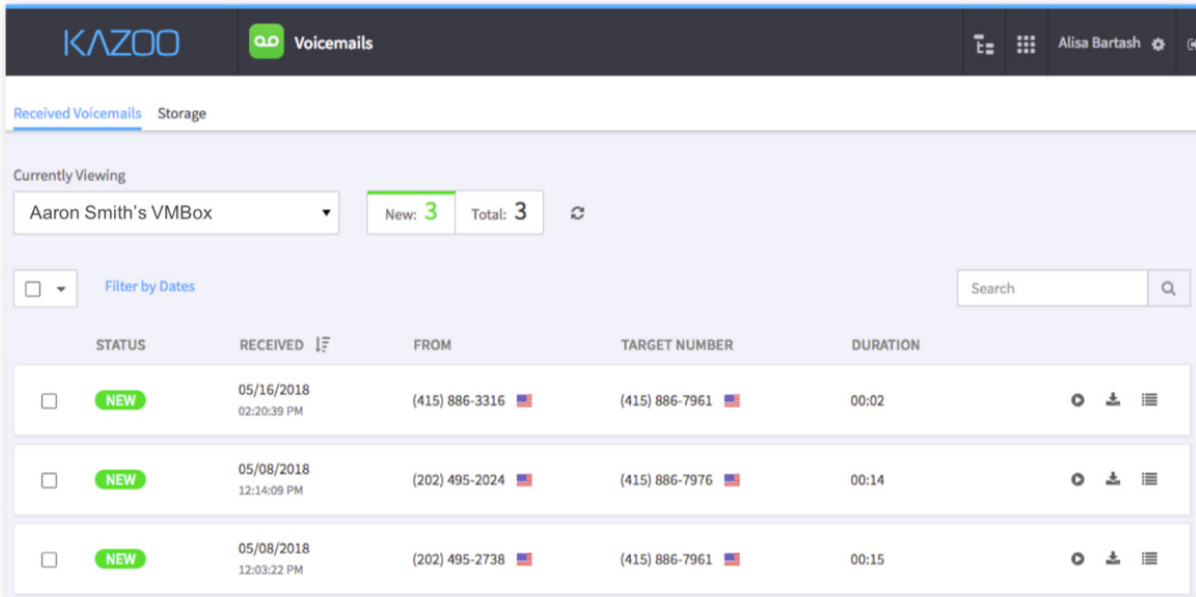
Overview

Remember that time you accidentally deleted a voicemail that you needed? Or the time you let your voicemails build up and had to sit through what felt like a hundred just to erase them? With the Voicemails app, these are troubles of the past.










This app allows you to quickly and easily manage the contents of your voicemail box. You can access your voicemails remotely, take bulk actions, and move voicemails to other voicemail boxes as needed. In addition, your admins can filter voicemails by account, number, or voicemail box. Managing voicemails has never been easier!

With the Voicemails app, you can:

- Access voicemails remotely
- Listen to and download voicemails
- View all voicemail details
- Search by date range
- Filter by status, date received, from number, target number and duration
- View CDR details
- Select single, multiple or all (bulk) voicemails

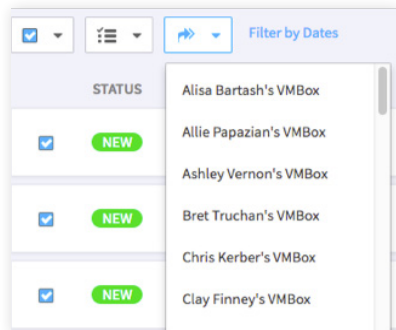


The screenshot displays the KAZOO Voicemails interface. At the top, the KAZOO logo and 'Voicemails' title are visible. Below the header, there are tabs for 'Received Voicemails' and 'Storage'. The main content area shows 'Currently Viewing' information for 'Aaron Smith's VMBox', indicating 3 new and 3 total voicemails. A 'Filter by Dates' button and a search bar are also present. The voicemail list is organized into columns: STATUS, RECEIVED, FROM, TARGET NUMBER, and DURATION. Each row includes a checkbox, a 'NEW' status indicator, the received date and time, the sender's number, the target number, and the duration. Action icons for listening, downloading, and deleting are provided for each voicemail.

	STATUS	RECEIVED	FROM	TARGET NUMBER	DURATION	
<input type="checkbox"/>	NEW	05/16/2018 02:20:39 PM	(415) 886-3316	(415) 886-7961	00:02	  
<input type="checkbox"/>	NEW	05/08/2018 12:14:09 PM	(202) 495-2024	(415) 886-7976	00:14	  
<input type="checkbox"/>	NEW	05/08/2018 12:03:22 PM	(202) 495-2738	(415) 886-7961	00:15	  

User Portal

Highlights

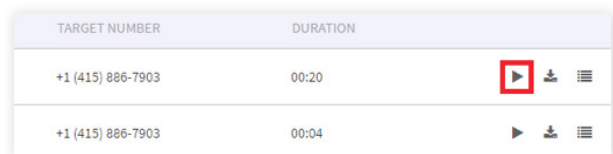


Move Voicemail

Once a voicemail(s) is selected, you can move it to another voicemail box listed in the drop down. This drop down lists all existing voicemail boxes within the account.

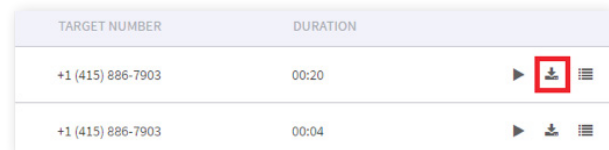
Play Voicemail

You can listen to any visible voicemail message by clicking on the play icon.



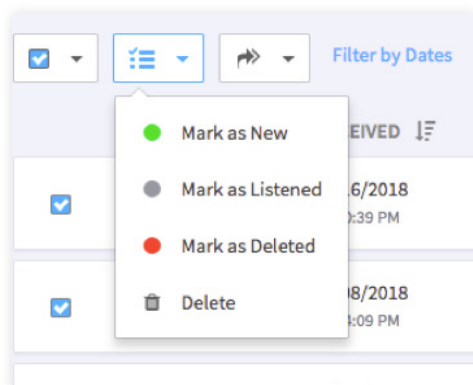
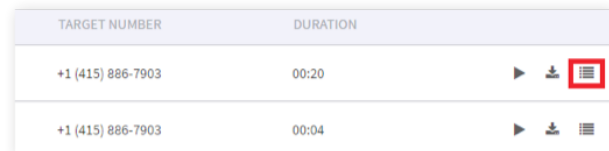
Download Voicemail

You can download any visible voicemail message by clicking the download icon, which will download a .mp3 to your desktop.



View Voicemail Details

You can view call detail record (CDRs) by selecting the details icon.



Status Change

Since your voicemails are all available in the UI, you can select single, multiple or all voicemails to mark as new, listened, deleted, or permanently delete the messages.

Voicemails

Technical Specifications

Received Voicemails

- Select Voicemails by:
 - All on page
 - New
 - Listened
 - Deleted
 - None
- Mark Voicemails as:
 - New
 - Listened
 - Deleted
- Select voicemail(s) and move to another user's voicemail box
- Filter by custom dates, status, date received, from number, target number or duration
- Search voicemail box
- View each Voicemail's:
 - Status
 - Date and time received
 - From phone number
 - Target phone number
 - Duration
- Play voicemail directly from UI
- Download voicemail as a .mp3 file
- View each voicemail's CDR details

For additional information, please contact your Account Executive or email sales@2600hz.com.

