

2600Hz and Xarios Announce Strategic Partnership to Offer Next-Gen Call Center Technology and Analytics



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SAN FRANCISCO, March 3, 2020 /PRNewswire/ -- [2600Hz](#), a leading provider of UC and the world-renowned KAZOO platform, and [Xarios Technologies](#), a developer of advanced telephony applications, have created a strategic partnership to bring the next generation of call center technology and real-time analytics to the telecom market. The companies are collaborating to offer a seamless integration between two of their most innovative products, 2600Hz's [Call Center Pro](#) (CCPro) and Xarios Dimensions, to bring to market a highly customizable yet easy to use call center solution built for an unparalleled customer experience, complete with insightful reporting and powerful analytics.

"2600Hz is passionate about building the best next-gen solutions for our customers and by leveraging KAZOO's UCaaS functionality and CPaaS integration capabilities," said 2600Hz COO Patrick Sullivan. Our partnership with Xarios Technologies elevates CCPro's functionality by offering intuitive, in-depth, and customizable analytics that take the call center experience to new levels."

The power of CCPro and Dimensions stems from the simplicity of integration and the custom capabilities of the APIs. The companies are able to bring to the marketplace a very powerful and innovative feature set, by leveraging each other's strengths in a very short amount of time. Dimensions reports on the CCPro engine, by providing administrators and business owners with intuitive real-time call analytics, automated reporting and cost-effective wallboard displays.

"We are committed to helping our clients be their best, for them to deliver the highest level of customer service possible to their own customers." says Jimmy Lim, VP of Cloud Products at Xarios. "Our partnership with 2600Hz delivers a truly unique and powerful solution to the marketplace, with expert insight and highly visual displays."

About 2600Hz: 2600Hz's cloud communications platform modernizes how businesses provide services to their customers. KAZOO, the revolutionary distributed multi-tenant platform, is a thoughtfully engineered mixture of tools built by leaders in telecom and implemented to offer a feature-rich UCaaS/CPaaS solution. Learn more at <http://www.2600Hz.com>.

About Xarios Technologies: Xarios Technologies is a software vendor which specializes in communication applications for SME and mid-range enterprises. Established in 2007, Xarios Technologies design, develop and supply a range of innovative telephony applications that enhance the functionality and usability of communications platforms; delivering performance improvements and integration with other business applications. To learn more, please visit xarios.com.

2600Hz Contact:

Alisa Bartash

Head of Marketing

alisa@2600hz.com

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