



T-Mobile Data Services

App Overview

Mobile data and data
failover services



T-Mobile Services

Overview

Ensure your customers are always online no matter what. The T-Mobile Services app lets you offer internet data backup/failover - making their business internet bulletproof - and provides mobility across the nation. Your customers won't have to worry about downtime with this mobile data service, powered by T-Mobile's nationwide 4G LTE network.

Activating SIM cards and adding data to a Smartphone or data-only device can be done in seconds and will set your customers up for success no matter what happens, wherever they are.

With the T-Mobile Services app, you can:

- Start offering customers mobile data and data failover capabilities
- Select plans for new SIM cards and mobile devices
- Activate mobile devices such as smartphones
- Activate data-only devices such as a MiFi device or internet failover device
- View all activated mobile devices and data only devices, their status, plan and SIM ID

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T-Mobile Services

Alisa Bartash

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Activate SIM

Search...

Mobile Devices


DEVICE NAME + ASSIGNED NUMBER	PLAN + SIM ID	STATUS	ACTIONS
Jamesiphone	Basic Voice SIM ID:	Active	

Data-Only Devices

DEVICE NAME + ASSIGNED NUMBER	PLAN + SIM ID	STATUS	ACTIONS
iPad Pro	Pro Data SIM ID:	Active	

Highlights

T-Mobile Data Services



Activate SIM			
Search...			
Mobile Devices			
DEVICE NAME + ASSIGNED NUMBER	PLAN + SIM ID	STATUS	ACTIONS
Jamesiphone	Basic Voice SIM ID	Active	 
Data-Only Devices			
DEVICE NAME + ASSIGNED NUMBER	PLAN + SIM ID	STATUS	ACTIONS
IPad Pro	Pro Data SIM ID	Active	 

Device Overview

Quickly activate SIMs and view existing mobile and data-only devices associated with your account. The device overview shows the device name and assigned number(s), the plan and SIM ID, and the current status. You can also take actions such as suspending or replacing each device.

Are you activating a mobile device or a data-only device?

Please designate which type of device you wish to activate. Your selection in this step will determine what remaining info is required to activate your new device.

 Mobile Device Activate a Smartphone, such as an iPhone or an Android device.	 Data-Only Device Activate a data-only device, such as a MiFi device or Internet failover device.
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Device Activation

Easily add mobile devices and data-only devices to your account with the T-Mobile Services app. Activate a Smartphone such as an iPhone or Android device, or a data-only device such as a MiFi device or internet failover device.

Select a plan for your new Data-only SIM card.

A data SIM card may be used in MiFi and Internet access devices. These SIM cards have voice and text disabled and are only for data. Tethering may also be utilized on devices which allow tethering.

Basic Data \$20 /month For users on a budget with basic data needs. Includes 2GB High-speed data. Included: <ul style="list-style-type: none">Up to 2GB of high speed data per monthUnlimited throttled dataWorks on MiFi and Internet-only devicesNo voice or text services	Standard Data \$35 /month For savvy users on a budget. Includes 6GB LTE High-speed data. Included: <ul style="list-style-type: none">Up to 6GB of high speed data per monthUnlimited throttled dataWorks on MiFi and Internet-only devicesNo voice or text services	Pro Data \$50 /month For the most demanding power users. Includes 10GB LTE High-speed data. Included: <ul style="list-style-type: none">Up to 10GB of high speed data per monthUnlimited throttled dataWorks on MiFi and Internet-only devicesNo voice or text services
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Pick Your Plan

Select from three pre-defined plans for the device based on the user's needs. There are specific options are tailored to mobile devices and data-only devices, so each type of device has the service and capabilities it needs for usage.

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Technical Specifications

Device Support

- Unlocked U.S. CDMA & GSM Smartphones (iPhone / Samsung / Android)
- Unlocked U.S. GSM Smartphones (iPhone / Samsung / Android)
- Unlocked AT&T, Verizon & T-Mobile Smartphones
- Unlocked CDMA & GSM Tablets
- Unlocked GSM Hotspot
- Internet Backup (Cradlepoint / NetGear LTE Modem)
- Wearables (Apple Watch / Samsung Galaxy Watch)

Data Services

- Throttling (Carrier Controlled - non-configurable)
- Data Caps
- Data Pooling
- 3G Network Access
- 4G/LTE Network Access
- 5G Network Access (where network launched)

2600Hz UI Features

- Instant Activation
- Real-time data tracking (coming soon)
- Device Swap (coming soon)
- Automated Porting (coming soon)

Reporting

- Integration with Native SmartPBX Call Log
- Integration with Native 2600Hz Billing UI for per-use features

Voice Services

- Route Native Dialer Calls
- Overlay features natively (Call Recording / Caller ID changing / etc.)
- Unlimited Voice Calling Included

Messaging Services

- Native Messaging Included
- Unlimited SMS/MMS Messages

For additional information, please contact your Account Executive or email sales@2600hz.com.

